
 Your next Meter  
Reading will be:  
Sep 16

 If you have questions  
about this bill, call  
toll-free 1-877-434-4100  
or go to [www.oru.com](http://www.oru.com)

**ELECTRIC SMALL C&I GENERAL SERVICE SECONDARY**

	DEMAND	ENERGY	
Aug 18 reading (Actual)	0.24	1	
Jul 20 reading (Actual)	-0.23	-1	
<b>Total Usage 29 Days</b>	<b>0.0 KW</b>	<b>0 KWH</b>	
<hr/>			
Basic Service Charge			\$7.40
<b>Distribution Charges</b>			
First	0.0 KW @ \$	0.00	.00
First	0 KWH @	3.792¢ each	.00
<b>Transmission Charges</b>			
First	0.0 KW @ \$	0.00	.00
First	0 KWH @	0.552¢ each	.00
SBC Chg	0 KWH @	0.44971¢	.00
RGGI Surcharge	0 KWH @	0.00120¢	.00
Trans Bond Chg	0 KWH @	0.30210¢	.00
Trans Bond Tax	0 KWH @	0.11745¢	.00
Trans Surcharge	0 KWH @	0.08500¢	.00
<b>Basic Generation Charges</b>			
First	0.0 KW @ \$	0.00	.00
First	0 KWH @	11.358¢ each	.00
Reconcile Chg	0 KWH @	-0.20000¢	.00
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<b>CURRENT ELECTRIC CHARGES</b>			<b>\$7.40</b>

**BILLING DATE** 08/18/09

**BILLING SUMMARY**  
**ACCOUNT NUMBER** XXXXX-XXXXX

Last Bill	\$14.80
Payments:	
08/12/09	-7.40
Service Charges	
Electric	7.40
<b>TOTAL</b>	
<b>AMOUNT DUE</b>	<b>\$14.80</b>

For a convenience fee you may pay using your Visa, MasterCard, Discover or Diners Club by calling 1-800-224-2317. Please allow 48 hours for any payment made this way to post to your account.

Rockland Electric Company certifies that this bill in the amount of \$7.40 is correct, that the described service has been rendered and that no bonus has been given or received on account of said invoice, exempt taxes are not included and the amount claimed is actually due. 'Manager Customer Accounting' the undersigned, do solemnly swear that the service shown hereon was rendered the above GOVERNMENTAL UNIT.

DAVID BRAUNFOTEL  
MANAGER CUSTOMER ACCOUNTING

Save on stamps, late fees and more by having your monthly payment electronically deducted from your bank account. Enroll in Automatic Bill Payment by putting an X in the box on the Bill stub and returning it with your payment. For details, visit [www.oru.com/ABP](http://www.oru.com/ABP)

 Rockland Electric Company

XXXXX-XXXXX

V00080

**TOTAL AMOUNT DUE** \$14.80

Amount enclosed:



'X' to enroll in ABP

PO Box 427  
Montvale NJ 07645

 Please Give To NJ SHARES:  
Add \$ 1

0037441

0010 1843069000 0000000740 00000001480

This bill is due on receipt. Delach and mail this portion with payment.



## General Information

### Customer Assistance:

- 1-877-434-4100, toll-free (weekdays, 8 a.m. - 7 p.m., except holidays)
- 845-425-3303 TDD/TTY for hearing- and speech-impaired
- [www.oru.com](http://www.oru.com)
- Mail to: Orange & Rockland, 390 West Route 59, Spring Valley, NY 10977-5300, Attn: Customer Assistance

### Gas Emergency:

If you detect a gas odor please contact your gas service provider.

### To report an electrical outage: 1-877-434-4100 24 hours a day

**Walk-in Service Centers:** (weekdays, 8 a.m. - 4:30 p.m., except holidays)

**New Jersey** 82 East Allendale Road, Suite 8, Saddle River, NJ 07458-3057  
(Only check payments accepted at this location)

### Ways to Pay:

- By phone at 1-877-434-4100
- On the Internet at [www.oru.com](http://www.oru.com).
- Through Automatic Bill Payment. To enroll, put an X in the box on payment stub and return it with payment, go to [www.oru.com/ABP](http://www.oru.com/ABP), or call Customer Assistance.
- By debit or credit card at [www.oru.com](http://www.oru.com) or toll-free at 1-800-224-2317. A third party convenience fee applies.
- At ez Serve payment machines in our Walk-in Service Centers listed above.
- Through home banking, using your bank's Web site.
- In person at any of our Walk-in Service Centers.
- At any authorized pay-in-person location (listed on our Web site).
- By Mail.

## Understanding Your Bill

*Full Service applies to customers who elect not to participate in Retail Choice and continue to receive both the supply and delivery of electricity from Rockland Electric Company.*

*Retail Choice applies to electric customers who purchase their energy supply from an alternate energy provider rather than from the utility company.*

**Basic Service Charge** covers the cost of metering, electric billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed whether or not you use any energy.

**Basic Generation Service Charge** recovers all costs incurred by the company from purchasing electricity for full service customers.

**Default Service Charge** recovers all costs incurred by the company from purchasing electricity for full service customers.

**Transmission and Delivery Charge** reflects the cost of delivering energy through our lines to your home or business.

**Supplier's electric or gas charges** reflect the cost of energy supply. This section appears on the bill only if the customer receives electric supply from an alternate energy supplier.

**Regional Greenhouse Gas Initiative (RGGI) Surcharge** recovers the costs associated with programs designed to limit greenhouse gas emissions.

**SBC Charge:** Societal Benefits Charge recovers the cost of mandated energy efficiency, environmental protection and low income assistance programs.

**Transition Bond Charge** Is a charge to recover costs previously incurred by Rockland Electric to serve customers in a regulated environment.

